

VEmpresa Terms and conditions

The following Terms and Conditions (hereinafter "Terms and Conditions"), are aimed at regulating and establishing applicable procedures for "VEmpresa", provided by Comercializadora Volaris S.A. de C.V. ("Volaris") as follows:

VEmpresa is developed for corporate travel purposes and operates through a membership process that entitles members to the following benefits:

- 30% discount on all airfares (applicable towards domestic and international flights). Not applicable toward taxes, Airport Usage Tax, or any other fees or concepts.
- 50% off on the Basic Package price and 10% off on the Premium Package price (said packages are subject to Volaris terms, conditions, and policies for the use of passenger air transportation services and are available at www.volaris.com).
- One name change per reservation at no charge. This name change may be requested and processed in our Call Center.

Membership benefits are available exclusively for purchases that are conducted online at www.volaris.com ("Website").

Procedure:

Any company, domestic or foreign, duly incorporated under the laws of their country of origin ("Company") may obtain a VEmpresa membership under the following Terms and Conditions:

1. The Company and its representative(s) shall have sufficient authority to accept these Terms and Conditions, and which to date have not been revoked, modified, or limited in any way; in case of being a Mexican company it shall be duly registered before the Ministry of Finance.
2. The Company shall pay Volaris, in 1 (one) installment, the total amount of \$2,499.00MN (two thousand four hundred ninety-nine pesos 00/100 national currency) for a one year VEmpresa membership.
3. To acquire a VEmpresa membership, it is necessary to access the Website www.volaris.com, go to the section titled "VEmpresa", there you will find a " Register" box where you can initiate the registration process by providing all information requested.



4. The person registered as the Company's contact will receive an email containing information regarding the bank account where the membership total fee must be deposited, and a list of documents necessary to register the Company for the membership, including: Company RFC (Fiscal ID number), scanned copy of the Company's Legal Representative valid ID, and proof of payment. Once payment and required documentation are received, the person registered as the Company's contact will receive an email confirming registration and providing a user name and password assigned to the Company's account.

6. The created account will allow up to 3 users per Company for registration.

7. To register a new user and/or to remove an existing user, it will be necessary to send an email to the address administracion.empresa@volaris.com, specifying the request, providing the name of the user to be removed and the name of the new person to be registered, should this be the case, with a copy of their valid ID.

8. The Company shall be the only responsible for all movements and actions that are made under the username and password that Volaris gave to the Company. At the time of registration, the Company shall release Volaris from all liability regarding the use of the username and password, and Company agrees to indemnify, defend and hold Volaris, its directors, officers, employees and agents harmless from and against any and all costs, liabilities, expenses, judgments, damages and other losses (including, without limitation, reasonable attorney's fees, costs, judgments, awards, settlement amounts and expenses with respect thereto) arising from any third party claim or action that is caused by, or results from abuse, neglect by the Company, its authorized persons, users, subsidiaries, affiliates and responsible parties for the use alphanumeric that is key provided.

9. Names of travelers may be different in each flight reservation.

10. The Company will be responsible to ensure that registered users on its account and any travelers booked under the Company's name are its employees. Volaris at any time will have the right, to request proof of such a labor relationship and in case that Volaris discovers a breach, Volaris reserves the right to terminate the Company's VEmpresa membership without the obligation to reimburse for paid amounts. The Company shall be obligated to deliver to Volaris all documentation required from time to time in order to comply with all applicable law, or comply with any request or requirement of any authority.

11. To obtain the membership benefits, the Company shall access the Website at www.volaris.com using the provided username and password.



12. Availability and exclusive fares are not guaranteed, and are subject to the terms, conditions, and policies as established by Volaris for the use of passenger air transportation services available at www.volaris.com.
13. The membership is not transferable and may not be assigned or otherwise transferred to a third party.
14. VEmpresa is not subject to cancelations or reimbursements of any kind.
15. It is the Company's responsibility to have enough space on their email accounts and to ensure none of the following email addresses go to junk email folders: administracion.empresa@volaris.com and notificaciones@tuviaje.volaris.com.

Term:

1. The membership for VEmpresa is valid for one year, from the time the email registration containing username and password is received and through the following 365 calendar days.
2. Upon conclusion of the term, membership is deactivated and may be renewed under the terms and conditions established by Volaris at such a time, and by the Company's request through an email sent to the following address administracion.empresa@volaris.com.
3. Cost of membership renewals will be subject to the prices established by Volaris at such a time.

Renewals:

The following will apply for the renewal of VEmpresa memberships:

Companies may renew their membership by sending an email request to the following address administracion.empresa@volaris.com and making payment for such a renewal through a deposit to the account that will be appointed. Cost of membership is subject to what Volaris establishes at the time of the request.

Questions:

For all questions regarding the membership, please send an email to the following address, administracion.empresa@volaris.com specifying the request.



Invoicing:

1. Companies may request a fiscally valid invoice upon membership payment.
2. For reservations and online bookings through www.volaris.com, customer may print their electronic invoice upon payment.
3. The invoice shall contain a list of all flight bookings and purchases.
4. It is responsibility of the customer to correctly enter all necessary invoicing information into the system upon booking and making any purchases. Issued invoices may not be corrected.

Booking Travel:

Passenger air transportation services provided by Volaris are subject to the terms, conditions, and policies available at the Website. On the website and at Antonio Dovali Jaime, No. 70, Torre B, Piso 13, Colonia Zedec Santa Fe, Delegación Álvaro Obregón, C.P. 01210, Mexico City, Mexico, Volaris is fully committed to protect your privacy. When we collect your personal information through the use of the website, we do so solely to provide contracted passenger air transportation services, follow up on booked travel, and conduct surveys related to our services, as well as to send information by email regarding the various promotions and additional services that we or any of our business partners provide. The Volaris complete Privacy Notice is available at www.volaris.com.